

Genpact Launches Windows 7 Deployment and Migration Services

Genpact Windows 7 Deployment and Migration Offering Reduces Deployment Cost by 30 Percent

NEW YORK, July 13, 2010: Genpact (NYSE: G), a global leader in business process and technology management, today announced the launch of its Windows 7 Deployment and Migration Services to help organizations around the world plan, build and deploy Windows 7 in an orderly and cost-effective manner.

As a Microsoft Certified Gold Partner, Genpact and its Windows 7 Deployment and Migration Services help clients reduce the time, cost and complexity of a migration to Windows 7 from previous Windows versions. Genpact's deployment and migration process follows a three-step approach of assessment and data collection, application remediation and deployment. These services are designed to help clients across industries implement an efficient, cost-effective and controlled PC change management process. Genpact's Lean approach reduces the risk, cycle time and overall deployment and migration costs by 30 percent compared to traditional migration approaches used by enterprises.

Commenting on this launch, **Mr. Sumeet Khanna**, Director, Windows Client Business Group, Microsoft India states, "With Genpact's services capabilities, Microsoft's Windows 7 MDOP 2010, and virtualization technologies, enterprises will see significant improvements in productivity, compatibility and time savings during their Windows 7 deployment. We look forward to working with Genpact to make the roll-out of Windows 7 quick and manageable for companies across the board."

Genpact's Windows 7 Deployment and Migration services consist of:

- Architecture and Planning
- Application Compatibility Workshops and Remediation Services
- Office Compatibility Remediation and Deployment Services
- Desktop Virtualization Services
- Image Engineering Services
- Zero Touch Installation and Provisioning End-to-End Monitoring
- Post-Migration Support

“With deep process expertise and over 10 years of experience in desktop management, Genpact is well positioned to understand the evolving business needs and concerns of our clients,” said **KNK Venkataraman**, senior vice president & business leader, IT Services & Software, Genpact. “Leveraging our Lean and Six Sigma approach and mature rapid deployment methodologies, we have developed a comprehensive, risk-free process to help clients seamlessly migrate to Windows 7, with a 30 percent reduced cost of migration and deployment,” he added.

About Genpact

Genpact is a global leader in business process and technology management, offering a broad portfolio of enterprise and industry-specific services. The company manages over 3,000 processes for more than 400 clients worldwide. Putting process in the forefront, Genpact couples its deep process knowledge and insights with focused IT capabilities, targeted analytics and pragmatic reengineering to deliver comprehensive solutions for clients. Lean and Six Sigma are an integral part of Genpact’s culture and Genpact views the management of business processes as a science. Genpact has developed Smart Enterprise Processes (SEPSM), a groundbreaking, rigorously scientific methodology for managing business processes, which focuses on optimizing process effectiveness in addition to efficiency to deliver superior business outcomes. Services are seamlessly delivered from a global network of centers to meet a client’s business objectives, cultural and language needs and cost reduction goals. Learn more at www.genpact.com.

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